

PHARMACY BEST BUYS OCTOBER/NOVEMBER 2025 – TERMS & CONDITIONS

Collection Notice: Australian Pharmaceutical Industries Pty Ltd (ABN 57 000 004 320) and its related companies collect your personal information (including, but not limited to, name, permanent residential address, phone number and email address) when you enter this competition for the purposes of administering the competition and for promotional, publicity and marketing purposes including, unless otherwise advised by you, sending you electronic messages (e.g. emails) or telephoning you in relation to such programs, services and purposes. If we do not collect your personal information, you will not be able to enter this competition or claim your prize. We may disclose this information to third parties such as local lottery authorities and service providers assisting us with administering this competition, for the purposes of conducting this competition, including prize notification and fulfilment.

Our privacy policy can be found at www.pharmacybestbuys.com.au/privacy-statement and contains information about how you may access and seek correction of your personal information that we hold, how you may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. If you have an enquiry or complaint about your personal information, please contact us at +61 3 8855 3000 or privacy@api.net.au.

Conditions of entry

1. Participation in this competition is deemed acceptance of these terms and conditions.
2. The Promoter is Australian Pharmaceutical Industries Pty Ltd (ABN 57 000 004 320), located at 637 Flinders Street, Docklands VIC 3008, telephone: 03 8855 3000 (Promoter).
3. This competition is only open to all Australian citizens and permanent residents, aged 18 or over as at the commencement date of this competition. Directors, management, employees, officers and contractors (and their immediate families) of the Promoter or of the agencies or companies associated with this competition are ineligible to enter.
4. The competition commences at 12:00 AM AEDT on Thursday 30 October 2025 and concludes at 11:59 PM AEDT on Friday 21 November 2025 (Promotional Period).

How to enter

5. To enter the competition, you must:
 - (a.) Purchase at least one (1) product featured in October/November 2025 "Pharmacy Best Buys" "Super Specials" catalogue during the period of 12:00 AM AEDT 30 October 2025 to 11:59 PM AEDT 21 November 2025 inclusive (excluding Pharmacist Only Medicine or Pharmacy Medicines), from a participating "Pharmacy Best Buys" pharmacy;
 - (b.) Complete an online entry on www.pharmacybestbuys.com.au (including the name of the entrant, permanent residential address, email, phone number, details of the product purchased, staff name and pharmacy name where product was purchased); and
 - (c.) Subject to clause 17, enter in a valid receipt number or upload a copy of the receipt. See www.pharmacybestbuys.com.au for a list of participating "Pharmacy Best Buys" pharmacies.
6. Each individual is only permitted to enter the competition once. Multiple entries by the same person will be deemed ineligible. The Promoter reserves its right to request further information where it has a reasonable suspicion that multiple entries have been submitted by an individual.
7. For the entry to be valid and the entrant to be eligible, it must be completed in accordance with paragraph 5 above, and the official entry or receipt must not have been manipulated in any way.
8. Entries must be uploaded before 5:00pm AEDT on Saturday, 22 November 2025.
9. Failure to produce proof of purchase for all entries when requested, or illegible, re-issued, mutilated, altered, marked void, stolen, misprinted, counterfeit, re-constituted, or defective forms or receipt may, in the absolute discretion of the Promoter, render an entrant's entry invalid and forfeiture of any right to a prize.
10. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, to the extent permitted by law and in its sole discretion, to validate the identity of the entrant.
11. It is the responsibility of the entrant to ensure that the details on the entry form are correct and up to date. The Promoter accepts no liability in the event the entrant's details or entry form is inaccurate, incomplete, or illegible.

Winning Determination

12. The draw will take place at the offices of Trade Promotions and Lotteries Pty Ltd, at Level 2, 11 York St, Sydney NSW 2000, on Monday, 1 December 2025 at 12:00pm AEDT.
13. The Promoter will divide all the entries into five (5) groups based on the State/Territory in which the relevant entrant resides. The groups will be as follows; Group 1: residents of New South Wales and the Australian Capital Territory; Group 2: residents of Victoria and Tasmania; Group 3: residents of South Australia and Northern Territory; Group 4: residents of Queensland and Group 5: residents of Western Australia (each, respectively, a Group).
14. The winning entries will be drawn at random.
15. Eligible winners will be notified via email within five (5) business days of the draw, or via mail sent no later than Monday, 8 December 2025. The winners first initial, last name and postcode will also be published on www.pharmacybestbuys.com.au by Wednesday, 10 December 2025.
16. If the phone number and the address of a winner is not supplied or if the supplied details are incorrect, then the winner will be disqualified and a new winner will be drawn.
17. If the eligible winner does not upload a receipt with their entry, they must provide a copy of the receipt to the Promoter by 12:00pm AEDT, Wednesday, 11 March 2026. Failure to provide proof of purchase, will deem the entry as invalid, and a new winner will be drawn.

18. If any of the prizes are not claimed by 12:00pm AEDT, Wednesday, 11 March 2026, the winner's entry will be deemed invalid and the Promoter reserves the right to conduct further draws at 2:00pm AEDT, Wednesday, 11 March 2026 at the same location and basis as the original draw as are necessary to distribute the prize, subject to any written directions given by the relevant state authorities. The winner of the redraw will be notified via email within two (2) business days of the draw. The winners first initial, last name and postcode will also be published on www.pharmacybestbuys.com.au by Friday, 13 March 2026.
19. If any of the prizes are not claimed by 12:00pm AEST, Wednesday, 10 June 2026, the winner's entry will be deemed invalid, and the relevant prize(s) will be forfeited.
20. The Promoter's decision is final, and no correspondence will be entered into.

Prize

21. Five (5) winning entries, being one winner from each Group (identified above), will be drawn and each will win one (1) Prezzy JB Hi-Fi eGift Card, valued at \$700 each.
22. The total prize value of the runner up prizes is valued at up to \$3,500.
23. Prizes are not transferable and are not redeemable for cash.
24. The prize is subject to the terms and conditions of third-party prize suppliers. Please refer to the relevant third party supplier website <https://www.prezzy.com.au/store/jb-hi-fi-gift-card/>
25. Unless expressly stated in these Terms and Conditions, all other expenses are the responsibility of the winners.
26. This is a game of chance.

Other

27. The Promoter reserves the right to verify the identity of entrants (including an entrant's age and place of residence) and to disqualify any entrant due to false information or where the Promoter believes that the entry or the entry process has been tampered with or where any entry has been submitted not in accordance with these terms and conditions. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
28. The Promoter accepts no responsibility for any lost, late, misdirected claims or correspondence due to incorrect entrant information.
29. If the prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize to the equal value and/or specification, subject to any written directions from a relevant regulatory authority.
30. The Promoter reserves the right, at its sole discretion and without notice, to cancel, modify or suspend these terms and/or this competition in whole or in part, including, but not limited to in the event of fraud, technical or other difficulties or if the integrity of the competition is compromised, subject to any written directions from the relevant state lottery authorities and without liability to the participant.
31. The prize (including any unused portion of the prize) cannot be assigned, transferred, redeemed for cash, or substituted except by the Promoter who may at its sole discretion, subject to any written directions from a relevant regulatory authority, substitute any prize with one of comparable value if the advertised prize is or becomes unavailable for any reason.
32. The Promoter will not replace any lost or stolen prizes or take responsibility for any broken products in the delivery of the product or after it has been delivered. It is not the responsibility of the Promoter to insure any products. The Promoter is not responsible for the winner's costs associated with the collection of the prize.
33. Entrants consent to the Promoter using the entrant's name, likeness, image, and/or voice if they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited time without notice or remuneration for the purpose of promoting this competition.
34. Nothing in these Terms and Conditions limits, excludes, modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act (Cth), as well as any other implied warranties under the ASIC Act (Cth) or similar consumer protection laws in the States and Territories of Australia (Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special, or consequential, arising in any way out of the promotion.
35. To the extent permitted by law, the Promoter (including its officers, employees and agents) and its associated agencies and companies will not be liable for any loss (including, without limitation, direct, indirect, special or consequential loss, or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this
36. To the extent permitted by law, the Promoter (including its officers, employees and agents) and its associated agencies and companies will not be liable for any loss (including, without limitation, direct, indirect, special or consequential loss, or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using any prize.